



HELD ON WEDNESDAY
SEPTEMBER 6, 2023
THE BREWERY, LONDON

ABOVE AND BEYOND INDIVIDUAL VOTE



Natalie Carruthers

Avicenna Pharmacy

The British sign language-trained dispenser providing additional support for patients.

Natalie, a trained British sign language interpreter at the Seaton Burn branch of Avicenna Pharmacy, is always willing and able to provide additional advice and support to patients. In one instance, she helped a patient book a hospital appointment over the phone, which was clearly a valuable experience for the patient. She now has four patients who visit her regularly. She always delivers excellent customer service with a smile on her face and is willing to help all customers as much as she can, always going the extra mile for customers.

[CLICK HERE TO VOTE](#)

**VOTING CLOSSES ON
MONDAY, JULY 31, 2023**