



HELD ON WEDNESDAY  
**SEPTEMBER 6, 2023**  
THE BREWERY, LONDON

# ABOVE AND BEYOND TEAM VOTE



## Pinhoe Pharmacy Team

Exeter

*We helped source emergency Parkinson's medication for a patient in their moment of need.*

In March, Pinhoe Pharmacy was busy contending with stock shortages and was in the midst of swapping over to a new patient medication record (PMR) system. Despite this, dispenser Jo Fairbairn answered a call from a patient in distress, even though she had 60 dosette trays to complete. The patient was 244 miles away from home and had tried numerous pharmacies to see if they could get hold of their vital Parkinson's medication – but to no avail. Jo responded professionally and the Pinhoe Pharmacy team arranged to get the medications that very afternoon. Once they arrived, the medication was delivered to the patient on an emergency basis. The patient wrote to the pharmacy to say they would “always be grateful” for the excellent service they received.

[CLICK HERE TO VOTE](#)

**VOTING CLOSSES ON**  
**MONDAY, JULY 31, 2023**